

Wave Shade Warranty.

12 Month Warranty

04.2023

Shade Systems NZ Ltd ("The Supplier") warrants the integrity of the workmanship of your Wave Shade product/s ("The Product") and will remedy any defects arising from workmanship or materials used in the manufacture of the product on the basis of the conditions set out in the conditions of warranty below.

1. Shade Systems warrants your Wave Shade to be free from defects in material and workmanship. This warranty is extended to the first retail purchaser of the Wave Shade for consumer use, and lasts for the specified warranty period from date of purchase.
2. The warranty covers the replacement of any Wave Shade that is defective (unless those defects result from: altering or modifying of the Wave Shade, improper use, abuse or misuse of the Wave Shade, such as incorrect installation, or damage caused by high winds or heat).
3. This warranty does not cover colour fading of the fabric due to exposure to ultra-violet rays, damage to the Wave Shade due to exposure to chemicals, placement near open flame or other heat source. Shade Systems will not have other or greater liability for defects in the Wave Shade. Nor will Shade Systems have any liability for incidental or consequential damages.
4. If you discover a defect in the Wave Shade during the warranty period and wish to obtain a replacement, please return the Wave Shade to the place of purchase (or provide photographic evidence of the defect) within 90 days of the defect warranted against along with a copy of the original invoice and a written description of the claimed defect. All implied warranties of merchantability and fitness for particular purpose are limited in duration to the specified warranty period from date of purchase.
5. Except those warranties or conditions implied by law, Shade Systems will not be liable for any loss or damage suffered by any person (including the purchaser of the product) in any way relating to or arising from the Wave Shade or its use (including loss or damage arising from the negligence of, or contributed to by, Shade Systems).
6. Please note that with some Wave Shade products, joins or seams are necessary due to available fabric widths. Our manufactures are trained to minimise seams; however some seams are inevitable and will be visible. This is quite normal, should be expected and is not covered by this warranty.